

Janssen Homes Ltd

6 Varanger Place NW Calgary, AB T3A 0E9
phone: 288-1722 fax: 247-4025

Thank you for building with Janssen Homes Ltd.

We hope the experience was a positive one and would appreciate any feedback that tells us what you liked and what you did not like.

We tried to keep this survey brief in the hope you will kindly take a few moments to fill it out and send it back to us. If you would like to comment in more detail feel free to use the other side of this page.

The scale : 1= very poor
2= needs improvement
3= average
4= satisfactory
5= excellent

1. Please circle the words that apply to what you felt about our sales staff.

helpful polite knowledgeable organised
too busy inattentive poor follow up
other comments: _____

2. Please rate the overall quality of your new home by circling a number from 1 to 5:

1 2 3 4 5
Specific likes/dislikes: _____

3. Please circle the words that apply to what you felt about our office staff.

helpful polite knowledgeable organised
too busy inattentive poor follow up
other comments: _____

4. Please rate the service you have received since moving in from:

Janssen serviceman	1	2	3	4	5
Janssen Office service	1	2	3	4	5
Subtrades & Suppliers	1	2	3	4	5

5. Are there specific subtrades or suppliers that you are particularly satisfied or dissatisfied with? _____

Any further comments that you feel would help us:

(Optional)

Your Name: _____ Address: _____